

Member Log-In Instructions

Location: In the member log-in box

Dear Member

Congratulations on becoming a member of CAI. We look forward to working with you closely to promote consumer awareness and help protect the interests of the consumer.

This web site contains a number of articles of consumer interest. Most of these are open to public but we have restricted access to some of the articles only to the members. As a member, you are given a username and password and you will need to log in to access the articles.

Here are some instructions regarding the same.

1. The email address given by you in the initial application is used as the user name for the web. This assignment is automatically done by the system. If you have not given the email ID, then the program will not be able to assign the user name and it will have to be done manually. In such a case, please send an email to admin@cai-india.org giving your member details and ask for the user name to be assigned manually; we shall send you a mail within 2 days giving you the username and the password.

2. If you do not have the password: Please enter your user name and click "forgot your password?" button and follow instructions. The new password will be generated and will be sent to your email address given by you. As you can see, you will need an email address for this automatic function.

3. You can also change the password after logging in. Once you log in, you will find on the home page, at left bottom corner, a box with the name "User Menu" with two buttons. Click on "your profile". The screen gives "user status" and "contact Info"; and an "EDIT" button. For changing the password, place your cursor on "EDIT" button; it will display another button "update your profile"; click on this.

It gives you a list of 'contact Information' of which you can change only the password. Enter your new password and enter again in the 'verify password'. Do not forget to click 'UPDATE'.

You should get a confirmation message "your settings have been saved".

4. For changes to any other details like address, phone etc. Kindly send an email to membership1.cai@gmail.com .

5. If you have any technical problem accessing the site, please send an email to admin@cai-india.org. Please give your full name, address, email address and the membership number. It will help us retrieve your information.

***Warm regards
The Editorial team
CAI***